



PPG Industries

PPG Industries, Inc.
400 Guys Run Road
Cheswick PA 15024 USA
Telephone (412) 820-8540
Fax (412) 826-2299
gminer@ppg.com

Glenn Miner
Director, Construction
Flat Glass

August 15, 2011

To: All Factory Buyer Customers

Subject: Solarcool[®] Caribia[®] and Vistacool[™] Caribia[®] Product Retirement

This is to announce that Solarcool Caribia glass and Vistacool Caribia glass will be retired from the PPG Flat Glass product offering effective immediately and will no longer be available for use on future Commercial projects. The following projects will be given priority access to the remaining inventory of Solarcool Caribia and Vistacool Caribia glasses:

- Completion of quoted projects that have been communicated to PPG
- Projects currently underway
- Replacement of glass units on previously completed projects

Shipments for any approved project are subject to the availability of existing inventory.

Limited demand, raw material supply and a business decision to consolidate our product line offering are the key drivers in the decision to retire the Solarcool and Vistacool coated Caribia glasses. PPG will continue to offer uncoated 6mm Caribia glass as well as Solarban[®] coated 6mm Caribia glass.

All projects requiring Solarcool Caribia glass or Vistacool Caribia glass, current or specified, should be communicated to your PPG sales contact immediately to provide the best opportunity for availability of product. Please include project name, estimated volume and date required. Demand will be evaluated against available inventory and any conflicts will be communicated immediately.

Thank you for your continued support, and if you have any questions feel free to contact your account manager or myself.

Sincerely,

Glenn T. Miner